

Safer Future Communities

Big Lottery
Fulfilling Lives
Programme



Big Lottery : Fulfilling lives programme

- 14 areas in England invited to bid
- £100m nationally over 4 -8 years
- Targeting individuals aged 18+ with complex needs
- Partnership : voluntary and statutory sector , clients and private sector
- Building on an evidence base of what works for individuals
- Bring about system change at a local and national level
- If funded project goes live in January 2014

Fulfilling Lives programme - Our Vision 2022

- 500-600 people previously in crisis or denied services will be leading interdependent , connected and fulfilled lives
- 300 peer support workers will co produce the project leaving a sustainable model – the value of the their contribution to system change fully costed
- Proven model for effective collaboration across statutory and voluntary sector , that has integrated clients into co-produced service delivery systems
- Evidenced economic argument for investment in prevention will be influencing commissioning for clients with complex needs

Fulfilling Lives programme - will involve

- Voluntary sector commissioning the cross sector delivery partners
- VCS and Statutory services – identifying strategic agenda together
- Our service offer has to be sustainable post 2022 and have brought about system change
- Service users engaged at all levels of programme delivery
- Systems approach:
 - why and what hasn't worked and what failure costs
 - national funding – the case for redistribution
 - local commissioning - buying what works
 - Local delivery implications – addressing exclusions in delivery systems – increasing outcomes

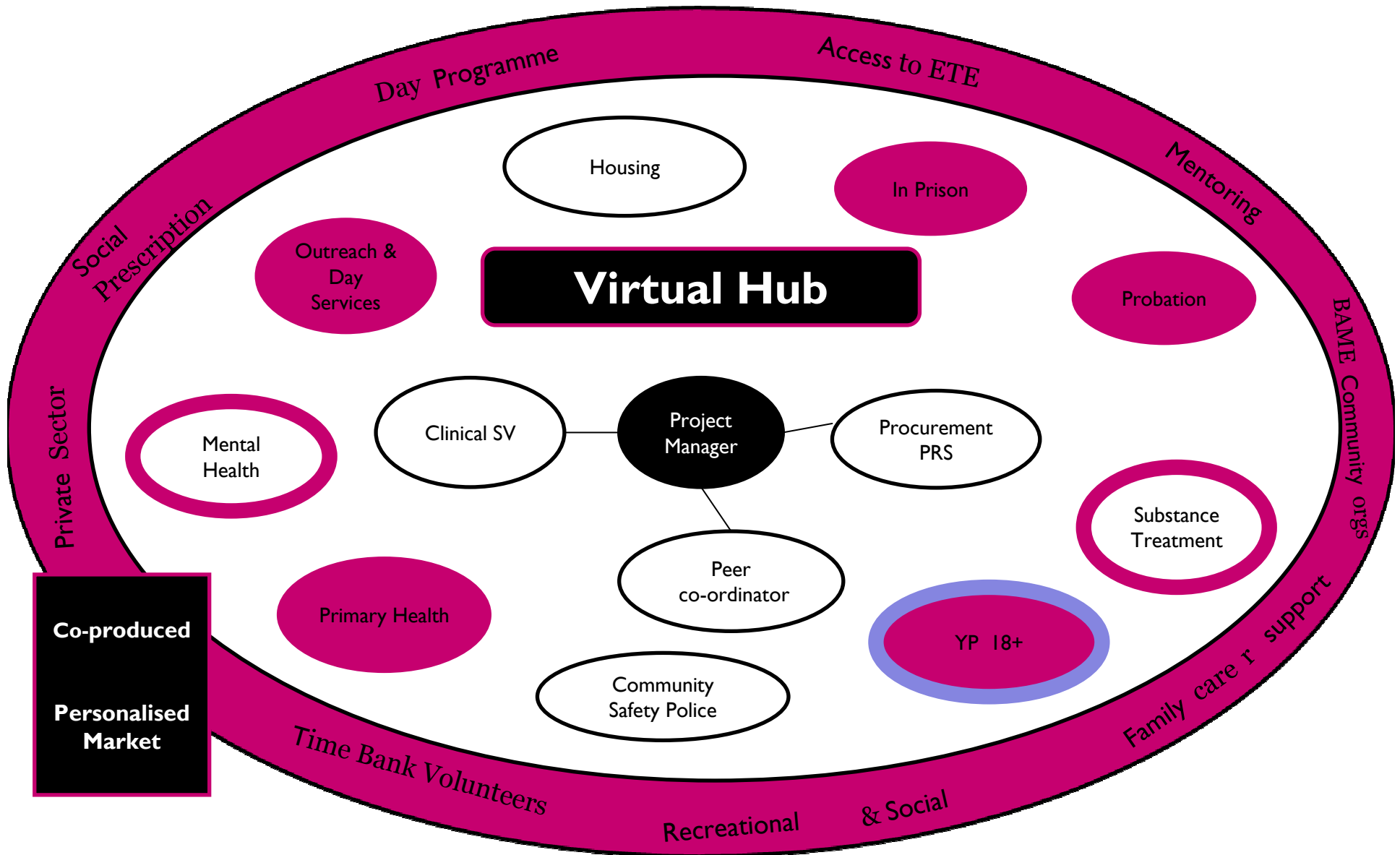
Data Project

**Dissemination
Evaluation**

Project Board

Peer Development Board

Demonstration Pilots – Sub Group



**Co-produced
Personalised
Market**

Fulfilling Lives programme – achieved by:

- Converting system navigation into system change
- Partners with shared vision: multi-agency/multi-disciplinary teams, partners with value added
- Built in action research - testing new ways of working (mutual trust)
- Reduced duplication – resources shared – choice for the client, any gaps filled by self directed support.
- Resources for seeding peer lead social enterprise/mutual support.
- Cascading our learning to wider sector and applying the model to wider client groups

Fulfilling lives programme – our challenges

- Service thresholds increase in recession: creating better from less
- Maturing a ‘personalised’ VCS market through collaboration rather than competition – micro demand
- Our success may influence what is de-commissioned
- Welfare reform and client dispersal
- Inter agency /sector data and information sharing
- Developing common eligibility and assessment criteria
- Translating our clients experiences into future early interventions with resources
- The savings will not be felt where the costs are incurred
- encouraging cross departmental, cross borough and inter organisational commissioning

What local VCSE organisations can do to improve partnership working and joined up services

- Be outward facing – despite competitive commissioning environment
- Think about own service eligibility criteria can this be widened in consultation with commissioners and new partners
- Use charitable status to bring innovation to partnerships , maximise funders investment through joint working.
- Look at duplication of offer: work in partnership to create a wider offer or increase capacity to meet demand
- Share resources and learning to innovate faster and adapt to a fast moving commissioning environment .
- Share experience of negotiating conditions as a sub contractor with primes.
- Encourage service user's voice as assets as well as service recipients
- Share genuine results

The role of national organisations in providing leadership and support for this, e.g. the MEAM national partners

- Facilitate partnerships
- Help develop and share tested collaborative models (governance and legal frameworks)
- Focus commissioners attention on delivery models that work and on their true cost
- Publish , compare and unpick the results as contracts emerge
- Make the case for inter- departmental investment
- Influence pricing structures within prime contractor models
- Support subcontractor's negotiations with primes
- Encourage the long view – long term prevention and system change

What commissioners need to do to enable joined up services,

- Ask service users where they attribute their outcomes and where services need to join up to make sense to the end user
 - Combine funding streams and jointly commission
 - Consult providers about commissioning strategies
 - Provide sufficient details of commissioning intentions in sufficient time to develop the right partnerships
 - Facilitate partnerships with statutory services and recognise the cost advantage non statutory partners can bring be creative about who needs to deliver what
 - understand, consider and plan for TUPE implications
 - When commissioning via primes scrutinise the pricing of subcontracted work:
- Recognise the cost of harder to achieve outcomes
 - Look at where financial risk is carried and the impact of that on clients
 - require a genuine partnership and evidence of the respective partners roles